



September 25, 2006

Mr. Robert L. Phillips  
President & CEO  
Guide Dogs for the Blind  
350 Los Ranchitos Road  
San Rafael, CA 94903

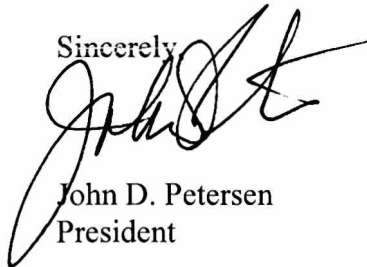
Dear Mr. Phillips:

It is with great pleasure that I write to tell you of the wonderful experience we had listening to Michael Hingson. Mr. Hingson served as the keynote speaker at the University of Tennessee Institute for Public Service annual conference where he addressed more than 150 participants.

The last time our group met in Knoxville was September 11, 2001, so his message was definitely pertinent. With passion, kindness and insightfulness he addressed our group and joined us for our awards meal. He and Roselle were definitely the highlight of our session!

Thank you for all you do for the blind and thank you for providing speakers of the caliber of Michael Hingson.

Sincerely,



John D. Petersen  
President

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