

R O B I N   •   M A C G I L L I V R A Y

Dear Michael,

On behalf of the BCS West Leadership Team and all of our sales and support personnel, I want to extend our thanks and appreciation for your participation in our 2006 Sales Kickoffs.

Our employees aim high and work hard to be their very best. Their commitment was clearly strengthened by the very wise and inspirational messages you shared.

Thanks again for taking the time out of your busy schedule to help us get 2006 off to a terrific start.

All the best,

