



Guide Dogs for the Blind

GDB Veterinary Care Contact Information for Puppy Raisers

Veterinary Preauthorization Requests (for non-emergency medical appointments where cost of care is over \$200)

Monday - Friday 8:00AM to 5:00PM

Phone	(800) 295-4050 (press 2 for Support Center, then press 2 again for VFA Team)
Fax	(877) 556-8401 is the fax for medical records and estimates (if requested).
Email	Email for medical records and estimates for the VFA Teams review or authorizations vetsupport@guidedogs.com (when requested).

Saturday, Sunday, Holidays 8:00 AM to 5:00 PM

Phone	(800) 295-4050 ext. 4081 or call Veterinary Clinic directly at (415) 499-4081 directly. Leave a message if no one answers.
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When emergency care is needed, go immediately to your local vet.

- **During daytime hours, follow the directions above to contact GDB as soon as the puppy's condition is stable.**
- **5:00 PM to 8:00 AM– Overnight Emergencies**
No pre-authorization is needed for after-hours emergencies if estimated cost of care is under \$3000. Call (800) 295-4050 to speak with an after-hours representative if veterinary collaboration with the local clinic is needed, for payment assistance, or if the cost of care is anticipated to be greater than \$3000.

Puppy Vaccination Documentation

<p>If requesting reimbursement* see Instructions for Submitting Veterinary Invoices for Reimbursement</p>	<p>Send Invoice(s) and Veterinary Reimbursement Request Form to: vetbill@guidedogs.com as a PDF attachment</p> <p>Or mail physical copies to:</p> <p>Guide Dogs for the Blind Attn: Accounting Department P.O. Box 151200 San Rafael, California 94915-1200</p>
<p>If not requesting reimbursement</p>	<p>Mark as “donated” and mail invoice & VRE Form to above address -or- email: ipuppy@guidedogs.com</p>

**We do not need another copy of vaccine records sent to us if you are requesting reimbursement.*

Rabies and Alter Certificates (Signed by Veterinarian)

<p>If you receive via email</p>	<p>Email: ipuppy@guidedogs.com</p>
<p>If you receive a hard copy</p>	<p>Mail: Guide Dogs for the Blind Attn: Veterinary Clinic P.O. Box 151200 San Rafael, California 94915-1200 -or- Scan: Send as an email (file attachment in .pdf format): ipuppy@guidedogs.com</p>

To request additional Veterinary Reimbursement Request Forms email: ipuppy@guidedogs.com

Veterinary Invoice Reimbursement Requests

<p>See Instructions for Submitting Veterinary Invoices for Reimbursement</p>	<p>Send Invoice(s) and Veterinary Reimbursement Request Form to: vetbill@guidedogs.com as a PDF attachment</p> <p>Or mail physical copies to:</p> <p>Guide Dogs for the Blind Attn: Accounting Department P.O. Box 151200 San Rafael, California 94915-1200</p>
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Note: Veterinary Reimbursement Requests must be sent via email or postal mail. Faxed requests are not accepted.