



Guide Dogs for the Blind

GDB Veterinary Care Contact Information for Puppy Raisers

Veterinary Preauthorization Requests

Monday - Friday 8:00AM to 5:00PM

Phone	(800) 295-4050 (press 2 for Support Center, then press 2 for VFA)
Fax	(877) 556-8401 is the Fax for Medical Records and Estimates (if requested)
Email	Email for Medical Records and Estimates for VFA review or authorizations vetsupport@guidedogs.com (when requested)

Saturday, Sunday, Holidays 8:00 AM to 5:00 PM

Phone	800-295-4050 ext. 4081 or call Veterinary Clinic directly at 415-499-4081 directly. Leave a message if no one answers.
--------------	--

5:00 PM to 8:00 AM– Overnight Emergencies**

Phone	Call 800-295-4050 and press 1. Then listen to choices and select the best one for the situation.
--------------	--

***Use this method for emergencies when GDB staff veterinary advice is needed or when the expected cost exceeds \$150*

Puppy Vaccination Documentation (DA2PP, CIV, Leptospirosis)

<p>If requesting reimbursement*</p>	<p>Mail Invoice and Veterinary Reimbursement Request Form to: Guide Dogs for the Blind Attn: Accounting Department P.O. Box 151200 San Rafael, California 94915-1200</p>
<p>If not requesting reimbursement</p>	<p>Mark as “donated” and mail invoice & VRE Form to above address –or- email to ipuppy@guidedogs.com</p>

**We do not need another copy of vaccine records sent to us if you are requesting reimbursement.*

Rabies and Alter Certificates (Signed by Veterinarian)

<p>If you receive via email</p>	<p>Email to ipuppy@guidedogs.com</p>
<p>If you receive a hard copy</p>	<p>Mail: Guide Dogs for the Blind Attn: Veterinary Clinic P.O. Box 151200 San Rafael, California 94915-1200 -or- Scan: Send as an email file attachment in .pdf format to ipuppy@guidedogs.com</p>

Additional Veterinary Reimbursement Forms: www.guidedogs.com/forms
Veterinary Invoice Reimbursement Requests

<p>Mail to:</p>	<p>Guide Dogs for the Blind Attn: Accounting Department P.O. Box 151200 San Rafael, California 94915-1200</p>
------------------------	--

Note: Veterinary Reimbursement Requests must be mailed to the above address. Faxed or electronic requests will not be accepted.